



# Eldercare Delivery

## Supporting members in need of care

---

### Questions to Consider

- Where should care be provided?
- What level of support and care is needed for this individual?
- Is the person aging in the right place?
- Is the model of care related to your philosophy?
- How is care coordinated?
- By whom and how is support provided?
- Are processes, policies and procedures needed?
- Is there a need for education and training?

### Aging in the Right Place

- Is it a healthy and safe situation for the individual?
- Is it life giving for the support community?
- Where is the right place for this person to live?
- Does this place match your philosophy of aging and eldercare?

### Where Should Care be Provided

- Do we have the professional training and knowledge to adequately care for our members? What training is needed?
- Are we able to hire staff to care sufficiently for our members?
- Do we need support from others?
- Are there issues of safety we need to consider?
- Are our buildings adapted to meet the needs, such as ramps and easy access to the outside, handrails, raised toilets, walk in showers, adequate lighting, etc.?
- Do we have the equipment needed for adequate support?
- What are our policies and procedures and processes regarding where and how each level of care will be provided?
- Do we have access to the professional services needed?

## Care Coordination

- Who provides care coordination?
- What is the Role of Leadership?
- What is the role of the Healthcare Advocate? Are they clear about their role? Have the documents been updated?
- Who has the responsibility of “taking away” the keys or sharing with someone they need to move?

## Staffing

- Do staff have the skills required?
- Orientation and Training including your history, mission and philosophy of aging?
- Are staffing levels adequate to provide the necessary care without over-staffing or over-working members of the institute?
- Do you have someone to assist you with employment law and Human Resource issues?

## Resources and Relationships

- What resources/relationships do you need to develop?
- What do you know about your local resources and providers?
- What opportunities are there to partner with others?
- How will your community support a member who has moved to another location?

## Additional Support and Options

- PACE - Programs for All-Inclusive Care for the Elderly
- Memory Care
- Hospice
- Adult Day Service
- Homemaker/Housekeeping

## Resources

Checklist for Nursing homes - [https://www.medicare.gov/care-compare/en/assets/resources/nursing-home/NursingHomeChecklist\\_Oct\\_2019.pdf](https://www.medicare.gov/care-compare/en/assets/resources/nursing-home/NursingHomeChecklist_Oct_2019.pdf)

Care Providers - <https://www.medicare.gov/care-compare/resources/information-about-provider-types>

NRRO and Avila Institute of Gerontology Webinars - <https://www.usccb.org/offices/national-religious-retirement-office/webinars>

PACE - <https://www.cms.gov/Medicare-Medicaid-Coordination/Medicare-and-Medicaid-Coordination/Medicare-Medicaid-Coordination-Office/PACE/PACE>

Pioneer Network - <https://www.pioneernetwork.net/>

Walking Together Along the Dementia Path - <https://www.usccb.org/offices/national-religious-retirement-office/walking-together>