



VISITOR SERVICES SUMMARY

General Audiences, papal liturgies, and pastoral support for U.S. visitors during 2025

24,000

Wednesday general audience tickets requested from our office

23+

Number of papal Masses supported

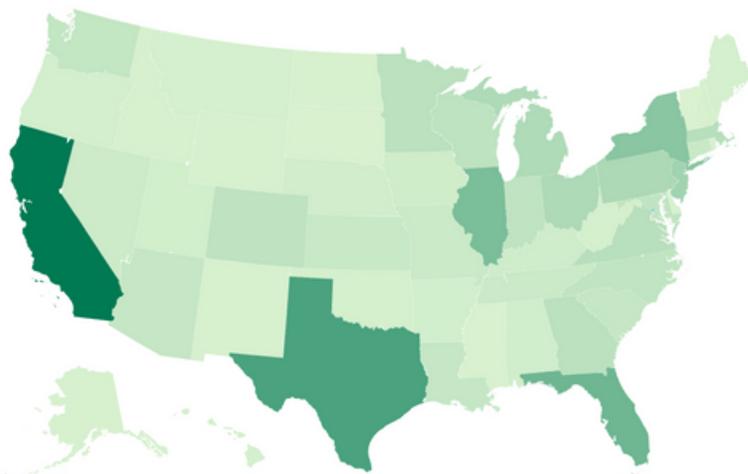
28

Number of General Audiences facilitated this year

YEAR-OVER-YEAR

- 2025: about 24,000 tickets requested 28 distributions
- 2024: about 21,900 tickets requested 42 distributions

U.S. REACH



TOP STATES

- California - 16%
- Texas - 10%
- Florida - 8%
- Illinois - 7%
- New York - 6%
- New Jersey - 4%
- Pennsylvania - 3%
- Ohio - 3%

State totals reflect small-group requests (families, friends, individuals, newlyweds) for the first 12 audiences.

AUDIENCE SCHEDULE NOTES

- Feb 19–May 14: No audiences (health-related interruption and papal transition)
- July: No audiences
- August: No tickets required for audiences
- Dec 3 and Dec 24: No audiences

WHAT WE PROVIDED

- General Audience ticket distribution and visitor guidance for U.S. pilgrims
- Attendance information for papal Masses and major liturgies (23+ supported)
- On-site pastoral care and pilgrim assistance, during peak pilgrimage periods and major events
- Confessions: 2-3 priests (4-6 from May-December), 2-3 hours, every ticket distribution

PEAK VOLUME MOMENTS

- October, and American Thanksgiving: 2,000-2,300 ticket requests for each Wednesday audience
- Funeral of Pope Francis (would have been canonization of St. Carlo Acutis)
- Election of Pope Leo and inaugural Mass (May): significant spike in email volume